

## KHALAPUR TALUKA SHIKSHAN PRASARAK MANDAL'S

# KHOPOLI MUNICIPAL COUNCIL COLLEGE OF ART'S, COMMERCE AND SCIENCE

KHOPOLI, DIST: RAIGAD (MAHARASHTRA) - 410203

### **STUDENTS SATISFACTION SURVEY**

2016-2017

Institution has designed the offline questionnaire to assess the institutional performance through Student Satisfaction Survey (SSS).

#### The result of Student Satisfaction Survey (SSS) is summarized as below:

The Student Satisfaction **Survey** focuses on the overall learning experience of the students. The SSS was conducted as per the standard questionnaire provided by the NAAC Bangalore. The brief observations about the survey are as follows:

- Total 236 responses are obtained from the students of UG and PG level programmes.
- 28.8% male and 71.2% female students participated in this Survey.
- The students from F.Y.B.A./B.Com./ B.Sc./B.Sc (CS),, S.Y. B.A. /B.Com./ B.Sc./B.SC (CS),. & T.Y. B.A. /B.Com./ B.Sc./B.SC (CS)./M.A./M.Com and M.Sc./M.Sc (CS) involved in the survey.
- Average Student Satisfaction Index: 85.58 %

#### Student Satisfaction Index as reflected in survey

Sr. No.	Questionnaires	% of Student Satisfaction
1	How Much of the syllabus was	97.5 % students were satisfied with the
	covered in the class?	syllabus covered by teachers
2	How well did the teachers prepare	98.7 % students were satisfied with
	for the classes?	preparation of teachers for classes.

3	How well were the teachers able to communicate?	94.1 % students were satisfied with ability of teachers in communication
4	The teachers approach to teaching can best be described as	99.2% students were satisfied with approach of teachers towards teaching.
5	Fairness of the internal evaluation process by the teachers	88.6 % students were satisfied with fairness of the internal evaluation by teachers.
6	Was your performance in assignment discussed with you?	77.5 % students were satisfied with discussion of teachers about performance in assignments.
7	The institute takes active interest in promoting internship, student exchange, field visits opportunities for student	69.9 % students were satisfied with active interest of institution in promoting internship, student's exchange, and field visit opportunities for students.
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	80.1 % students were satisfied with teaching and mentoring process facilitates in cognitive, social and emotional growth.
9	The institutions provide multiple opportunities to learn and grow.	80.5% students were satisfied with institutions multiple opportunities provided to them for learning and growth.
10	Teachers inform you about your expected competencies, course outcomes.	97.0% students were agreed that teachers informed them about their expected competencies and course outcomes.
11	Your mentor does a necessary follow-up with an assigned task to you.	80.1% students were satisfied with follow-up with an assigned task by mentor.
12	The teachers illustrate the concepts through examples and applications.	85.6 % students were satisfied with teacher's illustration of the concept through examples and applications.
13	The teachers identify your strengths and encourage you with providing right level of challenges.	78.4% students were agreed that the teachers identify student's strength and encourage them with providing right level of challenges.
14	The teachers are able to identify your weaknesses and help you to overcome them.	85.8% students satisfied with teacher's ability to identify student's weaknesses and help them to overcome the weaknesses.
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	77.5% students were satisfied with institutions efforts in the mentoring, review and continuous quality improvement in the teaching learning process.
16	The institute/teachers use student centric methods such as experimental learning, participative learning and problem solving methodologies for enhancing learning experiences.	84.3 % students were satisfied with the student's centric methods adopted by institutions / teachers such as experimental learning, participative learning and problem solving methodologies for enhancing

		learning experiences.
17	Teachers encourage you to participate in extracurricular activities.	80.9% students were agreed that teachers encourage them to participate in extracurricular activities.
18	Efforts are made by the institute /teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	81.8 % students were satisfied with the efforts made by institute / teachers to inculcate soft skills and employability skills, life skills to make them ready for the world of works.
19	What percentage of teachers uses ICT tools as LCD projector, Multimedia etc. while teaching?	77.1 % students agreed that the teacher's uses ICT tools as LCD projector while teaching.
20	The overall quality of teaching – learning process in your institute is very good.	89.0% students agreed that the overall quality of teaching learning process in this institute is very good.
21	Give three observations / suggestions to improve the overall teaching — learning experience in your institution.	Students suggest following things for the improvement of teaching learning experiences and mechanism in the institute with regards to:  1) Arrangement of more field visits 2) Provision of arrangements more books in library as well as improvement in infrastructural facilities 3) Arrangement of more classroom test 4) Improvement in browsing centre